



Date: August 1, 2016

To: OpenTech Alliance Customers

Re: PCI DSS Cardholder Data Security

OpenTech Alliance, Inc. provides self-storage solutions that connect storage owners with tenants in the United States and internationally by providing customers with a line of software and SaaS based solutions, automated kiosks, and various call center solutions.

Security is of the utmost importance for OpenTech, and as such, we undergo the following regulatory compliance assessments on an annual basis:

- PCI DSS Level 1 Assessments. For the most recently completed PCI DSS 3.1 Certificate of Validation, [click here](#).

As such, in accordance with Requirement 12.8.2 of the PCI DSS 3.2 standards, OpenTech acknowledges that it is responsible for the security of cardholder data that we possess or otherwise store, process or transmit on behalf of our customers, and to the extent that we could impact the security of the customer's cardholder data environment.

Accordingly, OpenTech acknowledges that its obligations include:

- Responsibility for the security of cardholder data that it possesses, including the functions relating to storing, processing, and transmitting of the cardholder data that it possesses.
- Compliance, on a continuous basis, with all applicable requirements to be considered PCI DSS compliant as it pertains to OpenTech, and has performed the necessary steps to validate its compliance with the PCI DSS.
- Reasonable precautions, including but not limited to, physical, software, and network security measures, employee screening, training, and supervision and appropriate agreements with employees, to prevent any unauthorized entity or individual from monitoring, using, gaining access to or learning the import of customer's data and ensure the Confidentiality, Integrity, and Availability of such data.

OpenTech customers are responsible for maintaining their own safe and secure information system where the OpenTech products are used, deployed and/or operated and conducting their PCI assessment regarding compliance of their own information systems where cardholder data is processed, transmitted or stored.

Should you have any questions regarding our security initiatives relating to the protection of cardholder data, and our acknowledgement of assuming responsibility for the security of cardholder data, please contact our PCI compliance team at:

OpenTech Alliance

2501 West Dunlap Avenue

Suite 255

Phoenix, AZ 85021

Attention: PCI Security

[support@opentechalliance.com](mailto:support@opentechalliance.com)